



**Michael F. Del Casino**  
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May 10, 2002

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 Twelfth Street, SW, Room TWB-204  
Washington, D.C. 20554

Re: Notice of Written Ex Parte, CC Docket No. 90-571

Dear Ms. Dortch:

Attached are three copies of the Coin Sent Paid Industry Team's most recent report documenting the outreach efforts for the period July through December 2001. This information has been provided to Claude Stout of TDI and the Consumer Action Network (CAN) for their review.

One copy of this electronically filed Notice is being submitted to the Secretary of the FCC in accordance with Section 1.1206 of the Commissions rules.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Del Casino", with a long horizontal flourish extending to the right.

Attachment

cc: Pam Gregory

**TRS Coin Sent Paid - Industry Educational Activity Plan**  
**Period Covered: September, October and November 1999. Including Projected Activities**

**Activity 1** - List of meetings attended at local, regional, and national levels which presented information to users on TRS CSP calling. **1.** Date **2.** Name of organization or group; **3.** Location; **4.** Estimated number of people in attendance; **5.** Information provided, **a)** educational letter, **b)** wallet-size instructional card, **c)** demo video on how to place a call from a payphone, **d)** all of the above, **e)** other (i.e., live demonstrations, etc.)

\*Information provided at meetings (A&B) is attached. A copy of the video is available upon request.

DATE	L=Local R=Regional N=National	NAME	CITY	STATE	ATTENDANCE	A=Letters B=Cards C=Video D=All of the Above E=Other (live presentation)
5-Jul	L=Local	Beaumont Rehabilitation Center	Northbridge	MA	11	E=Other (live presentation)
9-Jul	L=Local	MRC Roxbury	Roxbury	MA	5	E=Other (live presentation)
9-Jul	L=Local	MRC Springfield	Springfield	MA	8	E=Other (live presentation)
11-Jul	L=Local	SAFE	Springfield	MA	8	E=Other (live presentation)
11-Jul	L=Local	New North Citizen's Council	Springfield	MA	4	E=Other (live presentation)
13-Jul	L=Local	MRC Woburn	Woburn	MA	5	E=Other (live presentation)
16-Jul	L=Local	Council on Aging	Saugus	MA	32	E=Other (live presentation)
16-Jul	L=Local	Wellness Center	Saugus	MA	4	E=Other (live presentation)
18-Jul	L=Local	Visiting Nurses Association	N. Adams	MA	2	E=Other (live presentation)
18-Jul	L=Local	North Shore Medical Center	Salem	MA	11	E=Other (live presentation)
19-Jul	L=Local	MRC Brookline	Brookline	MA	8	E=Other (live presentation)
19-Jul	L=Local	Whitney Place	Westboro	MA	12	E=Other (live presentation)
20-Jul	L=Local	MRC Holyoke	Holyoke	MA	4	E=Other (live presentation)
25-Jul	L=Local	MRC Fitchburg	Fitchburg	MA	2	E=Other (live presentation)
25-Jul	L=Local	Council on Aging	Fitchburg	MA	18	E=Other (live presentation)
26-Jul	L=Local	MRC Walpole	Walpole	MA	3	E=Other (live presentation)
27-Jul	L=Local	MRC Salem	Salem	MA	6	E=Other (live presentation)
27-Jul	L=Local	Council on Aging	Marblehead	MA	21	E=Other (live presentation)
31-Jul	L=Local	Disability Summit	Boston	MA	55	E=Other (live presentation)
31-Jul	L=Local	Council on Aging	Plymouth	MA	11	E=Other (live presentation)
31-Jul	L=Local	MRC Plymouth	Plymouth	MA	6	E=Other (live presentation)
3-Aug	L=Local	Senator Lee's Senior Fair	Springfield	MA	150	E=Other (Exhibit)
6-Aug	L=Local	Tewksbury Hospital	Tewksbury	MA	24	E=Other (live presentation)
8-Aug	L=Local	MRC North Adams	N. Adams	MA	4	E=Other (live presentation)
8-Aug	L=Local	MRC Brockton	Brockton	MA	3	E=Other (live presentation)
8-Aug	L=Local	Easter Seals Stroke Support Group	Greenfield	MA	19	E=Other (live presentation)
8-Aug	L=Local	Enlance de Familia	Holyoke	MA	7	E=Other (live presentation)
8-Aug	L=Local	Baystate Medical Center Admissions	Springfield	MA	37	E=Other (live presentation)
8-Aug	L=Local	Baystate Medical Center Outpatient Svcs	Springfield	MA	44	E=Other (live presentation)
10-Aug	L=Local	Western MA Deaf Event	Springfield	MA	20	E=Other (Exhibit)
13-Aug	L=Local	Council on Aging	Salisbury	MA	13	E=Other (live presentation)
15-Aug	L=Local	Perkins School	Watertown	MA	12	E=Other (live presentation)
16-Aug	L=Local	MRC Walpole	Walpole	MA	3	E=Other (live presentation)
20-Aug	L=Local	Umass Worcester Medical Center	Worcester	MA	23	E=Other (live presentation)
20-Aug	L=Local	MRC Roxbury	Roxbury	MA	15	E=Other (live presentation)
20-Aug	L=Local	Metro Boston Housing Partnership	Boston	MA	7	E=Other (live presentation)

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20-Aug	L=Local	American Medical Response Adm.	Springfield	MA	8 E=Other (live presentation)
22-Aug	L=Local	Colin Pharmacy	Methuen	MA	3 E=Other (live presentation)
22-Aug	L=Local	Mass Job Training	Worcester	MA	11 E=Other (live presentation)
22-Aug	L=Local	N. Berkshire Counseling Center	N. Adams	MA	8 E=Other (live presentation)
22-Aug	L=Local	American Medical Response Staff	Springfield	MA	32 E=Other (live presentation)
23-Aug	L=Local	Council on Aging	Topsfield	MA	4 E=Other (live presentation)
24-Aug	R=Regional	NEAAD Tournament	Framingham	MA	125 E=Other (Exhibit)
25-Aug	R=Regional	KODA Conference	Haverhill	MA	175 E=Other (Exhibit)
27-Aug	L=Local	American Medical Response Staff	Springfield	MA	2 E=Other (live presentation)
28-Aug	L=Local	Employment Assistance Program	Springfield	MA	6 E=Other (live presentation)
30-Aug	L=Local	Children's Friend and Family Service	Salem	MA	2 E=Other (live presentation)
30-Aug	L=Local	Council on Aging	Malden	MA	11 E=Other (live presentation)
31-Aug	L=Local	Disability Summit	Lowell	MA	55 E=Other (live presentation)
6-Sep	L=Local	Senior Service Networking	Randolph	MA	100 E=Other (Exhibit)
7-Sep	L=Local	MRC Lawrence	Lawrence	MA	4 E=Other (live presentation)
7-Sep	L=Local	Western MA Deaf Leaders Group	Springfield	MA	12 E=Other (live presentation)
10-Sep	L=Local	Council on Aging	Gloucester	MA	22 E=Other (live presentation)
10-Sep	L=Local	Council on Aging	Saugus	MA	8 E=Other (live presentation)
10-Sep	L=Local	MRC Greenfield	Greenfield	MA	6 E=Other (live presentation)
10-Sep	L=Local	Battered Women Agency	Waltham	MA	17 E=Other (live presentation)
11-Sep	L=Local	Council on Aging	N. Adams	MA	7 E=Other (live presentation)
11-Sep	L=Local	North Adams Regional Hospital	N. Adams	MA	6 E=Other (live presentation)
12-Sep	L=Local	Council on Aging	Reading	MA	33 E=Other (live presentation)
13-Sep	L=Local	Council on Aging	Somerville	MA	28 E=Other (live presentation)
16-Sep	L=Local	Worcester Deaf Club Event	Worcester	MA	110 E=Other (Exhibit)
17-Sep	L=Local	North Shore ARC	Danvers	MA	15 E=Other (live presentation)
17-Sep	L=Local	Epilepsy Foundation	Boston	MA	7 E=Other (live presentation)
19-Sep	L=Local	Providence Hospital	Holyoke	MA	27 E=Other (live presentation)
20-Sep	L=Local	Deaf Field Day at Boston University	Boston	MA	150 E=Other (Exhibit)
20-Sep	L=Local	Easter Seals Stroke Support Group	Worcester	MA	16 E=Other (live presentation)
21-Sep	L=Local	MSAD Convention	Brookline	MA	120 E=Other (live presentation)
23-Sep	L=Local	Big E	Springfield	MA	60 E=Other (live presentation)
24-Sep	L=Local	Deaf Awareness Day at Holyoke Comm. College	Holyoke	MA	100 E=Other (Exhibit)
25-Sep	L=Local	Deaf Awareness Day at Holy Cross College	Worcester	MA	100 E=Other (Exhibit)
25-Sep	L=Local	Council on Aging	Rowley	MA	11 E=Other (live presentation)
25-Sep	L=Local	Northern Essex Community College	Haverhill	MA	6 E=Other (live presentation)
25-Sep	L=Local	ASL Class at MWCC	Gardner	MA	20 E=Other (live presentation)
26-Sep	L=Local	Spaulding Rehabilitation Center	Cambridge	MA	11 E=Other (live presentation)
27-Sep	L=Local	CSRs at Verizon	Marlboro	MA	23 E=Other (live presentation)
28-Sep	L=Local	South Shore Hospital	Easton	MA	9 E=Other (live presentation)
29-Sep	L=Local	Hearing Loss Forum	Boston	MA	35 E=Other (Exhibit)
30-Sep	L=Local	TLCPA Event	Framingham	MA	55 E=Other (Exhibit)
3-Oct	L=Local	Western MA Hospital Social Services	Westfield	MA	24 E=Other (live presentation)
3-Oct	L=Local	Western MA Hospital Admissions	Westfield	MA	17 E=Other (live presentation)
3-Oct	L=Local	Pittsfield Fire Department	Pittsfield	MA	3 E=Other (live presentation)
3-Oct	L=Local	Pittsfield Police Department	Pittsfield	MA	2 E=Other (live presentation)
4-Oct	L=Local	Berkshire Medical Center	Pittsfield	MA	8 E=Other (live presentation)

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4-Oct	L=Local	Mt. Holyoke College	Holyoke	MA	21	E=Other (live presentation)
5-Oct	L=Local	MRC Hyannis	Hyannis	MA	50	E=Other (live presentation)
5-Oct	L=Local	Career Center	Plymouth	MA	4	E=Other (live presentation)
6-Oct	L=Local	Easter Seals Conference	Cambridge	MA	200	E=Other (Exhibit)
7-Oct	L=Local	Deaf Community Event	Haverhill	MA	25	E=Other (Exhibit)
10-Oct	L=Local	VNA and Hospice of New England	Springfield	MA	16	E=Other (live presentation)
10-Oct	L=Local	Community Forum	Middleboro	MA	8	E=Other (live presentation)
11-Oct	L=Local	Department of Mental Health	Wakefield	MA	4	E=Other (live presentation)
11-Oct	L=Local	DEAF, Inc.	Allston	MA	11	E=Other (live presentation)
15-Oct	L=Local	Baystate Deaf Senior Citizens	E. Longmeadow	MA	24	E=Other (live presentation)
16-Oct	L=Local	MA Council on Human Services Providers Conf.	Boston	MA	500	E=Other (Exhibit)
16-Oct	L=Local	APCO Conference	Marlboro	MA	19	E=Other (live presentation)
19-Oct	L=Local	Senior Citizens Center	Clinton	MA	4	E=Other (live presentation)
22-Oct	L=Local	MSAD Expo	Worcester	MA	150	E=Other (live presentation)
24-Oct	L=Local	Home Modifications Program	Worcester	MA	2	E=Other (live presentation)
24-Oct	L=Local	Community Forum	Lawrence	MA	17	E=Other (live presentation)
25-Oct	L=Local	Natick Commission on Disability	Natick	MA	8	E=Other (live presentation)
26-Oct	L=Local	MA Council on Aging State Convention	Falmouth	MA	600	E=Other (live presentation)
27-Oct	L=Local	SHHH Cape Cod	Hyannis	MA	13	E=Other (live presentation)
27-Oct	L=Local	NEHD	Danvers	MA	100	E=Other (Exhibit)
1-Nov	L=Local	MAOT Conference	Waltham	MA	75	E=Other (Exhibit)
11/1-4/01	N=National	ALDA National Conference	Providence	RI	150	E=Other (Exhibit)
11/1-2/01	R=Regional	Clarke School Mainstreaming Conference			150	E=Other (Exhibit)
5-Nov	L=Local	Council on Aging	Sterling	MA	28	E=Other (live presentation)
5-Nov	L=Local	ASL Class at Holyoke Community College	Holyoke	MA	20	E=Other (live presentation)
6-Nov	L=Local	Disability Law Summit	Boston	MA	50	E=Other (live presentation)
6-Nov	L=Local	Umass Worcester Medical Center	Worcester	MA	6	E=Other (live presentation)
6-Nov	L=Local	Easter Seals Stroke Support Group	Woburn	MA	11	E=Other (live presentation)
6-Nov	L=Local	Community Forum	Boston	MA	21	E=Other (live presentation)
7-Nov	L=Local	Fitchburg State College	Fitchburg	MA	32	E=Other (live presentation)
7-Nov	L=Local	HWAC	Salem	MA	7	E=Other (live presentation)
8-Nov	L=Local	Council on Aging	Blackstone	MA	9	E=Other (live presentation)
8-Nov	L=Local	Council on Aging	Hingham	MA	18	E=Other (live presentation)
8-Nov	L=Local	Cooley Dickson Hospital	Holyoke	MA	3	E=Other (live presentation)
9-Nov	L=Local	MCDHH West	Springfield	MA	3	E=Other (live presentation)
10-Nov	L=Local	New England Home for the Deaf 100th Anniv.	Danvers	MA	100	E=Other (Exhibit)
13-Nov	L=Local	Faulker Center	Boston	MA	7	E=Other (live presentation)
13-Nov	L=Local	Emerson College ASL I Class	Boston	MA	20	E=Other (live presentation)
13-Nov	L=Local	Emerson College ASL II Class	Boston	MA	20	E=Other (live presentation)
14-Nov	L=Local	ARC Worcester	Worcester	MA	4	E=Other (live presentation)
14-Nov	L=Local	Worcester State College	Worcester	MA	25	E=Other (live presentation)
15-Nov	L=Local	Information Fair for Seniors	Worcester	MA	100	E=Other (Exhibit)
17-Nov	L=Local	MDA Conference	Cambridge	MA	100	E=Other (live presentation)
19-Nov	L=Local	Blackburn Elementary School	Worcester	MA	45	E=Other (live presentation)
28-Nov	L=Local	Marylane Hospital	Worcester	MA	37	E=Other (live presentation)
3-Dec	L=Local	MA Horticultural Society	Dover	MA	3	E=Other (live presentation)
3-Dec	L=Local	Visiting Nurses Association	Brockton	MA	25	E=Other (live presentation)

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3-Dec L=Local	Stonehill College ASL I Class	Brockton	MA	25 E=Other (live presentation)
3-Dec L=Local	Genuity	Burlington	MA	48 E=Other (live presentation)
4-Dec L=Local	Council on Aging	Ashburnham	MA	4 E=Other (live presentation)
5-Dec L=Local	Turning Point Inc	Newburyport	MA	23 E=Other (live presentation)
7-Dec L=Local	Council on Aging	Dartmouth	MA	35 E=Other (live presentation)
11-Dec L=Local	Council on Aging	Westport	MA	11 E=Other (live presentation)
11-Dec L=Local	Council on Aging	Hyannis	MA	20 E=Other (live presentation)
11-Dec L=Local	Community Forum	Hyannis	MA	21 E=Other (live presentation)
12-Dec L=Local	Council on Aging	Gloucester	MA	4 E=Other (live presentation)
12-Dec L=Local	Merrimack Residential Program	Lawrence	MA	2 E=Other (live presentation)
13-Dec L=Local	BayCove Mental Health Center	Jamaica Plains	MA	4 E=Other (live presentation)
14-Dec L=Local	Career Center	Salem	MA	3 E=Other (live presentation)
18-Dec L=Local	Institute for Community Inclusion	Boston	MA	100 E=Other (live presentation)
19-Dec L=Local	NEADS	Princeton	MA	5 E=Other (live presentation)
19-Dec L=Local	Employment Options	Marlboro	MA	10 E=Other (live presentation)
20-Dec L=Local	Agency on Aging	Springfield	MA	4 E=Other (live presentation)

**TRS Coin Sent Paid - Industry Educational Activity Plan**  
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**Activity 2 - Direct mailings on TRS Coin Sent Paid calling**

<b>Mailing Date</b>	<b>Recipient</b>	<b>Mailing Size</b>
07/01/01	Alcoholic Anonymous/MA	2 CSP Cards/Info Page
07/01/01	Better Business Bureau/MA	2 CSP Cards/Info Page
	Big Brother/Big Sister of	
07/01/01	Worcester/MA	2 CSP Cards/Info Page
07/01/01	Central Housing Alliance/MA	2 CSP Cards/Info Page
07/01/01	Child Head Start Program/MA	2 CSP Cards/Info Page
07/01/01	Faith House/MA	2 CSP Cards/Info Page
	Edward Street Day Care	
07/01/01	Program/MA	2 CSP Cards/Info Page
07/01/01	Lutheran Social Services/MA	2 CSP Cards/Info Page
07/01/01	MA Office of Child Care Services	2 CSP Cards/Info Page
07/01/01	Parent Connection/MA	2 CSP Cards/Info Page
	Wayside Youth and Family	
07/01/01	Support Network/MA	2 CSP Cards/Info Page
08/01/01	Abby's House/MA	2 CSP Cards/Info Page
08/01/01	Boy's and Girl's Club/MA	2 CSP Cards/Info Page
08/01/01	CASA Project, Inc./MA	2 CSP Cards/Info Page
08/01/01	Catholic Charities of Worcester/M	2 CSP Cards/Info Page
08/01/01	Jewish Family Services/MA	2 CSP Cards/Info Page
08/01/01	LLAMANOS/MA	2 CSP Cards/Info Page
08/01/01	Mental Health Services/MA	2 CSP Cards/Info Page
08/01/01	Starting Point Program/MA	2 CSP Cards/Info Page
08/01/01	Tri-Valley Elder Services/MA	2 CSP Cards/Info Page
08/01/01	Worcester Public Schools/MA	2 CSP Cards/Info Page
08/01/01	Worcester Disability Youth Guidan	2 CSP Cards/Info Page
09/01/01	Cape Cod Chamber of Commerce	2 CSP Cards/Info Page
09/01/01	Elm Park Center/MA	2 CSP Cards/Info Page
	Fairlawn Rehabilitation	
09/01/01	Hospital/MA	2 CSP Cards/Info Page
	Neighborhood Services of	
09/01/01	Greater Boston/MA	2 CSP Cards/Info Page
09/01/01	Starting Point Program/MA	2 CSP Cards/Info Page
09/01/01	Legal Assistance Program/MA	2 CSP Cards/Info Page
09/01/01	Mass Job Training/MA	2 CSP Cards/Info Page
	Visiting Nurses of Merrimack	
09/01/01	Valley/MA	2 CSP Cards/Info Page
	Visiting Nurses of North	
9/1/2001	Shore/MA	2 CSP Cards/Info Page
10/1/2001	Ad Care/MA	2 CSP Cards/Info Page
10/1/2001	American Heart Association/MA	2 CSP Cards/Info Page
10/1/2001	AllAmerica/MA	2 CSP Cards/Info Page

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10/1/2001	Educational Resources, inc./MA	2 CSP Cards/Info Page
10/1/2001	Fitchburg State College/MA	2 CSP Cards/Info Page
10/1/2001	Massachusetts Department of Environmental Management/MA	2 CSP Cards/Info Page
10/1/2001	Massachusetts State Police	
10/1/2001	Charlton Barracks/MA	2 CSP Cards/Info Page
10/1/2001	Massachusetts State Police	
10/1/2001	Logan Barracks/MA	2 CSP Cards/Info Page
10/1/2001	Plymouth County Jail/MA	2 CSP Cards/Info Page
10/1/2001	Reading Town Hall/MA	2 CSP Cards/Info Page
10/1/2001	Reading Public Library/MA	2 CSP Cards/Info Page
10/1/2001	Wakefield Town Hall/MA	2 CSP Cards/Info Page
10/1/2001	Wakefield Public Library/MA	2 CSP Cards/Info Page
10/1/2001	Wakefield Police Department/MA	2 CSP Cards/Info Page
10/1/2001	Blackburn Elementary School/MA	2 CSP Cards/Info Page
11/1/2001	Century Bank/MA	2 CSP Cards/Info Page
11/1/2001	Council on Aging	
11/1/2001	Longmeadow/MA	2 CSP Cards/Info Page
11/1/2001	Council on Aging Worcester/MA	2 CSP Cards/Info Page
11/1/2001	Council on Aging Clinton/MA	2 CSP Cards/Info Page
11/1/2001	Fleet Bank/MA	2 CSP Cards/Info Page
11/1/2001	MassPort/MA	2 CSP Cards/Info Page
11/1/2001	Pioneer Valley Chamber of Commerce/MA	2 CSP Cards/Info Page
11/1/2001	Visiting Nurses Association of Haverhill/MA	2 CSP Cards/Info Page
11/1/2001	Visiting Nurses Association of Lawrence/MA	2 CSP Cards/Info Page
11/1/2001	YMCA of Merrimack Valley/MA	2 CSP Cards/Info Page
11/1/2001	YMCA of Boston/MA	2 CSP Cards/Info Page
12/1/2001	AAA of New England/MA	2 CSP Cards/Info Page
12/1/2001	Better Business Bureau of Malden/MA	2 CSP Cards/Info Page
12/1/2001	Boston Area Homeschoolers Association/MA	2 CSP Cards/Info Page
12/1/2001	CambridgePort Bank/MA	2 CSP Cards/Info Page
12/1/2001	Disability Community Resource Center/MA	2 CSP Cards/Info Page
12/1/2001	New Hope Church/MA	2 CSP Cards/Info Page
12/1/2001	Ononda School of Theapeutic Rehabilitation/MA	2 CSP Cards/Info Page
12/1/2001	Strathallen Center/MA	2 CSP Cards/Info Page
12/1/2001	The Home Room/MA	2 CSP Cards/Info Page
12/1/2001	VSA Boston/MA	2 CSP Cards/Info Page
12/1/2001	Woburn Logan Express/MA	2 CSP Cards/Info Page
12/1/2001	YWCA Boston/MA	2 CSP Cards/Info Page

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**Activity 3** - Articles placed in TRS user community publications. TRS provider newsletters, websites, industry and disability organization publications, etc., on TRS CSP calling.

Date Article Published	Publication Name
7/1/2001	<i>Deaf Community News</i> (MSAD)/MA
1-Aug	<i>Deaf Community News</i> (MSAD)/MA
1-Sep	<i>Deaf Community News</i> (MSAD)/MA
1-Oct	<i>Deaf Community News</i> (MSAD)/MA
1-Nov	<i>Deaf Community News</i> (MSAD)/MA
1-Dec	<i>Deaf Community News</i> (MSAD)/MA

The information on this page applies to Verizon customers. If you use another telephone company, call them for details about their policies and services. See the "Local Telephone Service Providers" section of this Guide for the number.

## Center for Customers with Disabilities

If you are a Verizon customer, the specially trained people at the Verizon Center for Customers with Disabilities can help you find products and services designed to meet your telecommunications needs. You also can place orders for and ask billing questions about all types of residence service. From anywhere in New York State and Greenwich/Byram, Connecticut, call us (toll-free) Monday through Friday, 8:30am to 5pm, at **1 800 974-6006** (V/TTY).

A variety of products for people with certified visual, hearing, speech or motion disabilities are offered. (See "How to Qualify" for certification requirements). Many products can be leased or purchased at cost when appropriate certification is presented. Warranty and maintenance plans are available for these products. Also available to you through the Center—free of charge—are certain helpful dialing aids.

## How to qualify

You must be certified as a person with a disability to receive most of the telephone service exemptions, discounts or products listed in this section. A licensed physician, specialist (such as an audiologist or speech pathologist) or an authorized New York State agency may sign your application or provide a letter certifying your disability. Applications and information may be obtained by calling the Verizon Center for Customers with Disabilities. If you are 62 years of age or older, you may lease or purchase products simply by providing proof of age.

## Available exemptions from Verizon telephone service charges:

- Special Phone Credit Card
- Directory Assistance
- Dial Operator Privileges
- Braille and Large Print Bills (For information, call 1 800 974-6006 Monday–Friday, 8:30am–5pm).

## Telephone products for lease or purchase:

- Amplified Telephone
- Weak-Speech Handset
- Electronic Artificial Larynx
- Teletypewriter (TTY)
- Loud Tone Ringer Device

- Amplified Volume Handset
- Light Signaler Device

## Verizon telephone usage discount:

Reduces phone usage charges for customers who have a hearing or speech disability and use a TTY.

## Directory listings:

Your Verizon directory listing also may include information to indicate that communication can take place over your line using a TTY. Several listing options are available.

## Information on audio tape:

A summary of "Customer Rights and Responsibilities" in audio tape format is available by calling the Center for Customers with Disabilities.

## New York Relay Center

Allows TTY users and non-TTY users to communicate. Special operators called communications assistants translate and relay conversations confidentially.

- There is no extra charge for this service.
- Talk as long as you like and be billed the same as a direct-dial call.
- The Relay Center operates 24 hours a day, 7 days a week.
- Calls can be relayed from any location in New York State to anywhere in the continental United States.
- You may request that your long distance company be used when placing long distance calls.

**To place a call dial 711 (New York Relay) or call the numbers below to place a call or make an inquiry**

**1 800 662-1220** TTY/Voice

**1 800 421-1220** Voice only

**1 800 585-2849** ASCII

**1 800 664-6349** VCO

**1 900 230-6565** 900 Service

**1 877 662-4886** Spanish

**1 877 662-4234** Speech to Speech

You can find more information and apply for services and equipment on our website: <http://www22.verizon.com>. Under "Popular Products" click on Customers with Disabilities, select your state and follow the links.

# TRS Coin Sent Paid - Industry Educational Activity Plan

**Activity One** - List of meetings attended at local, regional, regional, and national levels which presented information to users on TRS CSOP calling. 1. Date (list all meetings in order of date sequence); 2. Name of organization or group; 3. Location (city and state); 4. Estimated number of people in attendance; 5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above, e) other (i.e., live demonstrations, etc..)

DATE	L=Local R=Regional N=National	NAME	CITY	STATE	ATTENDANCE	A=Letters B=Cards C=Video D=All of the Above E=Other (i.e., live preso)
7/14/2001	L=Local	Bangor Cahpter One Outing	Herman	ME		85 E
9/12/2001	L=Local	Elder Care Workers Training	Augusta	ME		25 B & E (Presentation & brochure)
9/21/2001	L=Local	Domestic Violence Workers	Augusta	ME		25 E
9/29/2001	R=Regional	Deaf Culture Festival	Falmouth	ME		200 E (Exhibit)
10/24/2001	R=Regional	Business Showcase for Lincoln & Sagadahoc	Damariscotta	ME	(not given)	E (brochures)
11/1/2001	L=Local	Prudential Financial Disabilities Awareness Day	Newark	NJ		100 E (Exhibit)
11/7/2001	L=Local	Dept of Behavioral & Developmental Services	Orland	ME		25 E (Presentation & brochure)
11/9/2001	R=Regional	DE Association of the Deaf Conference	Rehoboth	DE		100 B & E (Two Presentations)
11/10/2001	L=Local	ALDA-GS Workshop	E. Brunswick	NJ		30 E (Presentation & brochures)
11/14/2001	L=Local	Highland Park Disability Committee Meeting	Highland Park	NJ		15 E (Presentation & brochures)
11/18/2001	R=Regional	SHHH State Conference	E. Brunswick	NJ		100 E (Exhibit)
11/20/2001	L=Local	Belmar Police Station	Belmar	NJ	(not given)	E (Presentation & brochures)
12/5/2001	L=Local	Greenville Hospital	Jersey City	NJ		20 E
12/6/2001	L=Local	Ocean County Police Academy	Lakewood	NJ	(not given)	E
10/23-24/01	L=Local	Crisis Clinician Conference	Sugarloaf	ME		100 E
10/23-24/01	L=Local	BDS Support Staff Conference	Sugarloaf	ME		25 E (Presentation & brochure)
Daily	N=National	AT&T Relay Website --- <a href="http://att.com/relay">http://att.com/relay</a>	N/A	N/A		— E
Jul - Dec '01	R=Regional	Call Requests to AT&T Customer Care Center	N/A	N/A		400+ B (Cards & Brochures)

# **TRS-CSP-EDUCATIONAL ACTIVITY REPORT**

## **Kansas RELAY CENTER**

For reporting period July –December 2001

<u>Date</u>	<u>Location</u>	<u>Activity</u>	<u>Attendance</u>	<u>Presentations/Brochures</u>
7/20/01	Kansas	KRSI Advisory Council	15	Cards
7/26/01	Kansas	Johnson County Accessibility Services Advisory Board	15	Cards

# TRS-CSP-EDUCATIONAL ACTIVITY REPORT

## MICHIGAN RELAY CENTER

For reporting period July –December 2001

Date	Location	Activity	Attendance	Presentations/Brochures
<u>July / 01</u>				
6-12	Sioux Falls SD	TDI Conference	300	Brochures/Cards
17-18	Bay City/ Saginaw Mi.	Deaf Club/Voice Inc.	50	Booth/Presentation/ Brochures/Cards.
<u>August / 01</u>				
1	Jackson Mi.	Center of Independent Living	10	Presentation/Cards Brochures/Video
6	Midland Mi.	Mid-Mich Access Network	(68,000 Viewers)	Presentation
10-12	Cadillac Mi.	TCAD Deaf Camp	400	Presentation/Cards Brochures/Handouts
20	Birmingham Mi.	Dream Cruise	150	Brochures/Cards
<u>September /01</u>				
3	BattleCreek Mi.	DeafLink	75	Booth/Brochures Presentation/Cards
4	Paw Paw Mi.	Mercy Hospital	100	Booth/Brochures Cards/Presentation
8	Kalamazoo Mi.	Lions Club Picnic	125	Booth/brochures/Cards
20	Utica Mi.	Utica Community Schools	30	Brochures/ Presentation/cards
27-28	Novi Mi.	Mich. Assoc. Deaf	300	Booth/Brochures/cards
29	Waterford Mi.	Deaf Awareness Day	1000	Booth/Brochures/Cards
<u>October / 01</u>				
19	Wayne Mi.	Community Living Services	50	Booth/Brochures Presentation/Video
23	Dearborn Mi.	Michigan Rehab	20	Booth/Cards/Video Presentation
25	Pontiac Mi.	United Parcel Service	5	Presentation/Video Brochures/Cards
26	Saginaw Mi.	Tri-City Deaf Club	35	Presentation/Video Brochures/Cards
<u>November / 01</u>				
8	Ann Arbor Mi.	S.H.H.H	45	Presentation/Cards Brochures
10	Lansing Mi.	Center of Independent Living	10	Presentation/Video
13	Howell Mi.	Howell H.S.	600	Presentation/Cards Brochures
17	Flint Mi.	Flint assoc. Deaf	100	Brochures/Cards
23	BattleCreek Mi.	Center of Independent Living	10	Presentation/Video
26	Utica Mi.	Maccomb Community College	35	Presentation/Brochures
28	Midland Mi.	C.I.L	10	Presentation/Video
<u>December / 01</u>				
7-8	Saginaw Mi.	Voice Inc. Open House	75	Booth/Brochures/Cards
16	Saginaw Mi.	Tri-City Xmas Special	200	Booth/Cards/Brochures
22	Flint	C.I.L	10	Presentation/Video

## Idaho Outreach Activities 2001

Date:	Activity	# of people
26-Jun	George Fox University	15
13-Jul	IAD/Idaho RID Joint Symposium	50
14-Jul	IAD/Idaho RID Joint Symposium	50
3-Aug	Town Hall Training meeting - Baton Rouge	5
11-Aug	NWAAD Softball Tournament	225
22-Aug	"Parenting with Disability" presentation	35
29-Aug	One-on-One visit -- Parma	2
6-Sep	American Business Women Association	3
15-Sep	Boise Valley Deaf Club presentation	66
21-Sep	Council for the Deaf and Hard of Hearing meeting	23
24-Sep	Information to Idaho Careline	300
25-Sep	CBS-affiliate KMTV interview re:7-1-1 relay	
4-Oct	One-on-One visit -- Boise	1
8-Oct	One-on-One visit -- Boise	1
17-Oct	One-on-One visit -- Meridian	1
18-Oct	Emmett School District presentation	8
22-Oct	One-on-One visit -- Boise	1
3-Nov	One-on-One visit -- Twin Falls	1
4-Nov	One-on-One visit -- Twin Falls	1
6-Nov	meeting with ISDB superintendent	1
26-Nov	One-on-One visit -- Meridian	1

## Nebraska Outreach Activities 2001

Date:	Activity	# of people
10-Jan	University Nebraska Kearney (UNK)	
20-Jan	Omaha Association of the Deaf	
24-Jan	Scottsbluff user group meeting	
10-Feb	Aurora Health Fair	
8-Mar	Deaf Senior Citizens in Lincoln	
13-Mar	Newell School in Grand Island	
15-Mar	Blair user group meeting	
17-Mar	Lincoln Association of the Deaf	
23,24-Mar	Hastings Health Fair	
29-Mar	Beatrice user group meeting	
31-Mar	Art Festival in Lincoln	
3-Apr	Norfolk user group meeting	
5-Apr	Hebron user group meeting	
9-Apr	O'Neill user group meeting	
17-Apr	York user group meeting	
18-Apr	Concordia University (ASL class) in Seward	
27-Apr	North Platte user group	
5-Jun	Norfolk User Group Meeting	
7-Jun	St. Paul User Group Meeting	
12-Jun	Alma Senior Citizens Group	
21-Jun	Hamilton Telecommunications Open House	
27-Jun	Red Cloud User Group Meeting	

29-Jun	NeAD Conference - York, NE	
30-Jun	NeAD Conference - York, NE	
1-Jul	NeAD Conference - York, NE	
16-Jul	P.E.O. - Grand Island, NE	
19-Jul	Deaf Senior Citizens - Omaha, NE	
21-Jul	Omaha Association of the Deaf	
27-Jul	Wisconsin Relay Service Customer Appreciation picnic	
28-Jul		
29-Jul		
9-Aug	North Platte Great Plains Camping of the Deaf	
10-Aug	North Platte Great Plains Camping of the Deaf	
16-Aug	One-on-One Home Visit - Kearney	
23-Aug	One-on-One Home Visit - Omaha	
30-Aug	One-on-One Home Visit - Lincoln	
6-Sep	One-on-One Home Visit - Grand Island	
10-Sep	One-on-One Home Visit - Genoa	
13-Sep	Deaf Senior Citizens - Lincoln	
20-Sep	One-on-One Home Visit - DeWitt	
27-Sep	One-on-One Home Visit - Fremont	
4-Oct	One-on-One Home Visit - Alma	
11-Oct	Deaf Senior Citizens - Lincoln	
18-Oct	One-on-One Home Visit - Columbus	
24-Oct	Sidney User Group Meeting	
25-Oct	Ogallala User Group Meeting	
1-Nov	One-on-One Home Visit - Lincoln	
6-Nov	Technology Fair - University of NE @ Kearney	10
6-Nov	One-on-One Home Visit - Genoa	
9-Nov	Lincoln Association of the Deaf Meeting	
13-Nov	University of NE @ Kearney - Disabilities panel presentation	8
16-Nov	One-on-One Home visit - Inland, NE	1
27-Nov	Presentation - Shickley Senior Citizens Group	30
3-Dec	Columbus Senior Center	20
7-Dec	Wisner Senior Center	30
14-Dec	Madison Senior Center	

#### National Activities 2001

June 22-25	SHHH Convention - Cherry Hill, NJ
July 9-11	TDI Convention - Sioux Falls, SD
Oct 31-Nov 4	ALDA Conference - Newport, RI
Nov 15-18	ASHA Convention - New Orleans, LA

#### On an Ongoing Basis:

Advertise annually in TDI directory

Distribute informational literature and videotapes

Respond to questions and comments of relay users

Meet individually with users to train them on the use of assistive equipment and the relay service

## Louisiana Outreach Activities 2001

Date:	Activity	# of people
3-Jan	One-on-One Outreach, Relay User's Home, Youngsville, LA	
11-Jan	Speech to Speech Planning Session, Southeastern Louisiana University, Hammond, LA	
12-Jan	Media: Louisiana School for the Deaf Yearbook Ad, Baton Rouge, LA	
18-Jan	One-on-One Outreach, Relay User's Home, Ville Platte, LA	
18-Jan	One-on-One Outreach, Relay User's Home, Leesville, LA	
19-Jan	Media: Leesville Daily Leader, Leesville, LA (Appeared on 1/30/01)	
19-Jan	One-on-One Outreach, Relay User's Home, West Monroe, LA	
19-Jan	Monroe Town Hall meeting with Deaf Community, Monroe, LA	
9-Feb	HOH meeting, LRS Center, Baton Rouge, LA	
17-Feb	One-on-One Outreach, Relay User's home, Baton Rouge, LA	
19-Feb	Speech Pathology Class, Southeastern University, Hammond, LA	
19-Feb	One-on-One Outreach, Relay User's Home, New Orleans, LA	
19-Feb	One-on-One Outreach, Relay User's Home, Walker, LA	
20-Feb	One-on-One Outreach, Relay user's Home, Baton Rouge, LA	
24-Feb	Krewe of Silence Mardi Gras Ball, Kenner, LA	
7-Mar	One-on-One Outreach, Relay User's Office, Baton Rouge, LA	
10-Mar	Lafayette Town Hall meeting with Deaf Community, Lafayette, LA	
March 10-11	Health, Home, & Food Expo, Terrebonne Civic Center, Houma, LA	
13-Mar	Monroe Community Education Program, Monroe, LA	
14-Mar	Red Stick Chapter SHHH meeting, Baton Rouge, LA	
15-Mar	Rapides Parish Medical Center, Alexandria, LA	
29-Mar	One-on-One Outreach, Relay User's Home, Prairieville, LA	
5-Apr	One-on-One Outreach, Relay User's home, New Orleans, LA	
5-Apr	Better Business Bureau, New Orleans, LA	
10-Apr	One-on-One Outreach, Relay User's home, Stonewall, LA	
10-Apr	One-on-One Outreach, Relay User's home, Shreveport, LA	
11-Apr	SHHH meeting, Red Stick Chapter, Baton Rouge, LA	
13-Apr	One-on-One Outreach, Relay User's home, Shreveport, LA	
21-Apr	Deaf Festival-2001, City Park, New Orleans, LA	
24-Apr	Center Tour, LRS Center, Baton Rouge, LA	
24-Apr	Tulane University School of Medicine, New Orleans, LA	
25-Apr	One-on-One Outreach, Relay User's home, New Orleans, LA	
3-May	Edgewood Apartment Complex, Baton Rouge, LA	
5-May	LRS Connectors Mailouts, Baton Rouge, LA	
6-May	SHHH's mailout for Chapter meeting, Lake Charles, LA	
10-May	One-on-One Outreach, Relay User's home, Vidala, LA	
11-May	Deaf/ HOH staff workshop at Louisiana School for the Deaf, Baton Rouge, LA	
15-May	Corps of Engineering, (AM Presentation), New Orleans, LA	
15-May	Corps of Engineering, (PM Presentation), New Orleans, LA	
16-May	Media Design Ad for Miss Deaf Louisiana Program Book, Baton Rouge, LA	
18-May	One-on-One Outreach, Relay User's home, St. Martinville, LA	
18-May	One-on-One Outreach, Relay User's home, Ville Platte, LA	
23-May	Ageless Expo for Senior Citizens, Catfish Town, Baton Rouge, LA	
24-May	Corps of Engineering, (AM Presentation), New Orleans, LA	
24-May	One-on-One Outreach, Relay User's office, New Orleans, LA	
24-May	Corps of Engineering, (PM Presentation), New Orleans, LA	
24-May	One-on-One Outreach, Relay User's home, Raceland, LA	
1-Jun	One-on-One Outreach, Relay User's home, Baton Rouge, LA	
6-Jun	Cued Speech Day Camp, New Orleans, LA	
14-Jun	One-on-One Outreach, Relay User's home, Lafayette, LA	

14-Jun	One-on-One Outreach, Relay User's home, Lafayette, LA
14-Jun	One-on-One Outreach, Relay User's home, Lafayette, LA
15-Jun	One-on-One Outreach, Relay User's home, Monroe, LA
15-Jun	Interview with Shreveport Times, Shreveport, LA
16-Jun	Deaf Community Relay User's meeting, Shreveport, LA
16-Jun	SHHH's Chapter meeting, Shreveport, LA
June 15-18	SHHH Convention – St. Paul, Minnesota
July 3-8	National Association of the Deaf Convention – Norfolk, Virginia

On an Ongoing Basis:

Write Relay Articles for Bayou State Bulletin and other newsletters

Distribute informational literature and videotapes

Answer questions and concerns from relay users

## Wisconsin Outreach Activities 2001

Date:	Activity	# of people
April 2001:		
April 2 -	Sugar Creek Elementary School, Veronia, 150 elementary students	P
April 2 -	Four Winds Nursing Home, Veronia, 15 nursing staff members	P
April 4 -	Conference on Aging and Disability, Madison, 800 people attending	B
April 4 - 6 -	Governor's Statewide Rehabilitation and Transition Training Conference, Kohler, 300 people attending	B
April 5 - 7 -	Wisconsin Speech and Hearing Association Convention, Middleton, 400 people attending	B
April 9 -	University of Wisconsin-Whitewater Communications Disorders Department, Whitewater, 12 graduate students	P
April 9 -	University of Wisconsin-Whitewater Communications Disorders Department, Whitewater, 28 freshmen and sophomore students	P
April 12 -	Home Visit - New VCO User, DeForest HV	
April 12 -	Home Visit - 2LVCO and International calls issue HV	
April 19 - 20 -	National Black Association of Speech, Language and Hearing Convention, Milwaukee, 200 people	B
April 20 -	Deaf Stage Festival Planning meeting (Summerfest), Milwaukee, 25 participants	
April 23 -	Access to Independence, Madison, 2 ILC specialists	P
May 3 -	Holiday House of Manitowoc, Manitowoc, 20 people (staff/visitors)	P/B
May 3 -	Sheboygan Town Hall meeting, UW-Shwboygan, 10 people	P/B
May 4 -	Welsch Hearing Aid Center, Sheboygan, 15 people	P
May 4 -	Ameritech, Appleton, 20 people	P
May 4 -	Oneida Vocational Rehabilitation, Green Bay, 3 people	P
May 5 -	Appleton Town Hall meeting, Appleton, 10 people	P/B
May 7 -	Marinette County Elderly Services, Marinette, 6 people	P
May 7 -	Cooperative Education Service Agency # 8, Niagara, 50 people	B
May 8 -	Niagara Health Center, Niagara, 1 person (administrator)	P
May 8 -	Mary Hill Manor, Niagara, 20 people	P
May 15 -	Opportunity Development Center, Marshfield, 12 people	P
May 16 -	Janesville Hospice Care, Inc., Janesville, 6 people	P
May 17 -	Milwaukee County Health Fair, Milwaukee, 100+ people	B
May 18 -	Wisconsin School for the Deaf Family Day, Delavan, 100+ people	B
May 19 -	Waukesha Deaf Organization, Waukesha, 37 people	P/B
May 23 -	Home Health United, Madison, 15 people	P

May 24 -	Madison Hospice Care, Madison, 8 people P	
June 5 -	Dane County Human Services, Madison, 10 people P	
June 7 -	Waisman Technology Center, Madison, 12 people P	
June 12 -	Deaf Stage Festival Planning meeting, Milwaukee, 15 participants	
June 12 -	Customer Service meeting with WI Contract Administrator, Middleton, 4 people	
June 18 -	Marquette University Speech and Hearing Pathologists, Milwaukee, 12 people P	
June 22-23 -	Wisconsin Association of the Deaf Conference, Oshkosh, 100+ people B	
June 28 -	Dane County Benefits Specialists, Madison, 8 people P	
June 29 -	Columbus Elementary School, Columbus, 40 elementary students P	
June 29 -	Columbus Elementary School, Columbus, 35 elementary students P	
June 30 -	Wisconsin Deaf Stage Festival, Milwaukee, 500+ people B	
July 12 -	Council on Wisconsin Aging Groups Convention, Appleton, WI	
July 17 -	ASL Class at DOA, Madison WI	6 people
July 19 -	ASL Class at DOA, Madison WI	6 people
July 25 -	Family Planning Health Convention, Wausau, WI	40 people
July 26 -	Shore to Shore, Madison, WI	12 people
July 29 -	WTRS Picnic, Madison WI	300 people
July 30 -	Home Visit, De Forest, WI	2 people
July 30 -	Home Visit, Madison, WI	2 people
July 31 -	ASL Class at DOA, Madison WI	6 people
July 11-12	Council on Wisconsin Aging Groups Convention Appleton, WI	200 people
Aug. 3 -	Home Visit, Beloit, WI	2 people
Aug. 7 -	ASL Class at DOA, Madison WI	6 people
Aug 9 -	ASL Class at DOA, Madison WI	6 people
Aug. 11 -	Racine/Kenosha SHHH Chapter, Sturtevant, WI	14 people
Aug. 13 -	Interview with WI State Journal, Madison, WI	
Aug. 14 -	Dept. of Health and Family Services, Madison, WI	11 people
Aug. 14 -	ASL Class at DOA, Madison WI	6 people
Aug. 21 -	ASL Class at DOA, Madison WI	6 people
Aug. 22 -	Lion's Camp, Rosholt, WI	20 people
Aug. 23 -	Home Visit, Madison, WI	3 people
Sept. 6 -	ASL Class at DOA, Madison WI	6 people
Sept. 11 -	911 Center, Madison, WI	3 people
Sept. 13 -	ASL Class at DOA, Madison WI	5 people
Sept. 18 -	ASL Class at DOA, Madison WI	5 people
Sept. 20 -	Monona Grove High School, Madison, WI	25 people
Sept. 20 -	McFarland High School, Madison, WI	20 people
Sept. 25 -	ASL Class at DOA, Madison WI	6 people
Sept. 27 -	ASL Class at DOA, Madison WI	6 people
Sept. 21 -	Milwaukee Count Aging Fair, Milwaukee, WI	200 people
Sept. 29 -	Milwaukee BDHH Deaf Expo Fair, Milwaukee, WI	100 people
Sept. 26 -	Interview with Leader Telegram reporter, Eau Claire, WI	
Oct. 2 -	Wisconsin National Emergency Numbers Association Conference Stevens Point, WI	25 people
Oct. 4 -	ASL Class at Dept. of Administration, Madison	8 people
Oct. 9 -	Girls Scouts of Kenosha, Kenosha, WI	12 people
Oct. 10 -	Home Visit, Mineral Point, WI	1 person
Oct. 11 -	LaFollete High School, Madison, WI	67 people
Oct. 13 -	Milwaukee SHHH, Milwaukee, WI	10 people
Oct. 18 -	ASL Class at Dept. of Administration, Madison, WI	8 people

Oct. 1-2	Wisconsin National Emergency Numbers Association Conference	
Oct. 16 -	Southeastern Wisconsin Area Agency on Aging, Milwaukee, WI	
Oct. 25 -	Sauk County Area Health and Aging Fair, Baraboo	200 people
Oct. 26 -	TRS Advisory Council Meeting, Middleton, WI	25 people
Oct. 30 -	Telecommunications Advisory Council, Madison, WI	100 people
Nov. 5 -	Madison Senior Center planning meeting, Madison	
Nov. 8 -	Madison Senior Center, Madison, WI	6 people
Nov. 12 -	UW-Whitewater Communication Disorders Dept.	39 people
Nov. 13 -	Home Visit, Brookfield, WI	2 people
Nov. 13 -	Menomonee High School, Menomonee, WI	13 people
Nov. 13 -	Eau Claire Town Hall meeting, Eau Claire, WI	4 people
Nov. 28 -	Sign Class, University of WI, Madison, WI	12 people
Dec. 3 -	Columbus Elementary School, Columbus, WI	35 people
Dec. 5 -	Tour of WTRS, McFarland High School, Middleton	11 people
Dec. 6 -	Dept. of Health and Family Services, Madison, WI	13 people
Dec. 11 -	Lowell Elementary School, Wauwatosa, WI	30 people
Dec. 11 -	Home Visit, Milwaukee, WI	2 people
Dec. 12 -	ASL groups from 6 different high schools, Madison	45 people
Dec. 18 -	Wisconsin School for the Deaf, Delavan, WI	80 people

# TRS Coin Sent Paid Industry Educational Activity Plan

**Activity One** - List of meetings attended at local, regional, regional, and national levels which presented information to users on TRS CSOP calling. **1.** Date (list all meetings in order of date sequence); **2.** Name of organization or group; **3.** Location (city and state); **4.** Estimated number of people in attendance; **5.** Information provided, **a)** educational letter, **b)** wallet-size instructional card, **c)** demo video on how to place a call from a payphone, **d)** all of the above, **e)** other (i.e., live demonstrations, etc..)

DATE	L=Local R=Regional N=National	NAME	CITY	STATE	ATTENDANCE	A=Letters B=Cards C=Video D=All of the Above E=Other (i.e., live person)
07/19/01	R=Regional	Pennsylvania Society for Advancement of Deaf (PSAD)	Williamsport	PA	300	B
07/26/01	L=Local	Empire State Association of the Deaf	Buffalo	NY	300	B
08/17/01	R=Regional	FAAD Softball Tournament	Escondido	CA	300	B,E
08/28/01	L=Local	SAVE-Shelter Program	Fremont	CA	15	E
09/06/01	L=Local	One-Stop Agency	Van Nuys	CA	20	B,E
09/08/01	L=Local	Signs of Life	San Diego	CA	10	B,E
09/12/01	L=Local	San Jose DCARA Open House	San Jose	CA	50	B,E
09/13/01	L=Local	Independent Living Resource Center	Ventura	CA	6	B,E
09/15/01	L=Local	Deaf Awareness Day-Santa Cruz	Santa Cruz	CA	350	B
09/15/01	R=Regional	Santa Cruz BroadWalk	Santa Cruz	CA	400	E
09/19/01	L=Local	Willow Creek-Valley High School	Santa Rosa	CA	8	E
09/22/01	L=Local	Deaf Awareness Day	San Diego	CA	700	B,E
09/22/01	L=Local	DCS Gala Fundraising Dinner	San Diego	CA	150	B,E
09/22/01	L=Local	Deaf Awareness Day--San Diego	San Diego	CA	500	B,E
09/23/01	L=Local	CODIE Deaf Awareness Day	Riverside	CA	600	B,E
09/23/01	L=Local	CODIE Picnic	Riverside	CA	600	B
09/25/01	L=Local	Drop off CRS materials DCARA	San Leandro	CA	0	B
09/29/01	R=Regional	Maryland Deaf Festival	Gaithersburg	MD	2500	B
10/03/01	L=Local	Town Hall DCC	San Leandro	CA	25	B,E
10/04/01	L=Local	Montebello Senior Center	Montebello	CA	83	B
10/05/01	L=Local	OC-DEAF Senior Citizen Gathering	Cypress	CA	50	B,E
10/07/01	L=Local	DCS Literacy Program	San Diego	CA	15	B,E
10/09/01	L=Local	Buena Park Deaf Senior Center	Buena Park	CA	200	B,E
10/09/01	L=Local	Deaf Women Against Violence, DWAV	Hayward	CA	5	B,E
10/10/01	L=Local	City of College of San Francisco	San Francisco	CA	10	B,E
10/13/01	L=Local	San Luis Obispo Deaf Pizza Night	San Luis Obispo	CA	25	B
10/16/01	L=Local	El Camino College Deaf Program	El Camino	CA	40	B,E
10/19/01	L=Local	San Marcos High School	Goleta	CA	8	B
10/19/01	L=Local	Telecommunication Devices Access Program, TN	Nashville	TN	15	B,E
10/20/01	L=Local	Mesa College Deaf Program	San Diego	CA	30	B,E
10/20/01	R=Regional	CSD-Fremont Homecoming	Fremont	CA	1000	B,E

# TRS Coin Sent Paid

10/22/01	L=Local	Central Coast ASL	Industry Educational Activity Plan	CA	2	B
10/25/01	L=Local	Parents Sibling Class at CSD-Fremont	Fremont	CA	20	E
10/26/01	L=Local	Family Bridge	Oakland	CA	15	E
10/30/01	L=Local	Senior Citizens-Fremont	Fremont	CA	15	E
10/31/01	N=National	ALDACon	Newport	RI	225	B,E
11/01/01	L=Local	Senior Citizens-San Leandro	San Leandro	CA	21	E
11/06/01	L=Local	San Diego State Univ ASL Students	San Diego	CA	25	B,E
11/07/01	L=Local	Health Trust	San Jose	CA	30	E
11/07/01	L=Local	ARIS-AIDS Health Center	San Jose	CA	15	E
11/09/01	L=Local	Alliance for Language & Literacy	San Diego	CA	150	B,E
11/09/01	R=Regional	NorCRID Conference	Oakland	CA	200	E
11/11/01	L=Local	Mesa College ASL Students	San Diego	CA	75	B,E
11/12/01	L=Local	CSDF Open House	Fremont	CA	200	E
11/16/01	N=National	Deaf Expo	Ponoma	CA	7000	B,E
11/16/01	N=National	Deaf EXPO	Ontario	CA	3000	B,E
11/16/01	L=Local	TN Council for the Deaf and Hard of Hearing	Nashville	TN	30	B,E
11/20/01	L=Local	Deaf Seniors Fremont	Fremont	CA	21	E
11/26/01	L=Local	CODIE Board Members	Riverside	CA	15	B,E
11/26/01	R=Regional	CSDR Students	Riverside	CA	35	B,E
11/27/01	L=Local	UCSD ASL students	San Diego	CA	45	B,E
11/28/01	L=Local	Cuesta College	San Luis Obispo	CA	45	B
11/29/01	L=Local	Oxnard College	Oxnard	CA	30	B
11/30/01	L=Local	Alan Hancock College	Santa Maria	CA	15	B
11/30/01	L=Local	Valley HS	Santa Rosa	CA	10	E
12/02/01	L=Local	OC-DEAF Christmas Gathering	Orange	CA	200	B,E
12/03/01	L=Local	CODIE Holiday Gathering	Riverside	CA	130	B,E
12/05/01	L=Local	College of Canyon ASL Students	Country Canyon	CA	25	B,E
12/05/01	L=Local	American Red Cross	Van Nuys	CA	20	B,E
12/05/01	L=Local	Walnut Creek Seniors	Walnut Creek	CA	24	E
12/08/01	L=Local	Deaf Community Night	San Leandro	CA	200	E
12/09/01	L=Local	CODIE Holiday Party	Riverside	CA	125	B
12/10/01	L=Local	Mesa College ASL Students	San Diego	CA	25	B,E
12/10/01	L=Local	CHIME	Northridge	CA	28	B
12/12/01	L=Local	DCS Community Forum	San Diego	CA	50	B,E
12/12/01	L=Local	Independent Living Resource Center	Santa Barbara	CA	28	B
12/14/01	L=Local	BADSAC Luncheon	Oakland	CA	200	E
12/14/01	L=Local	Deaf Santa at BayFair Mall	San Leandro	CA	300	B
12/16/01	L=Local	CHAD Holiday Party	Arcadia	CA	185	B,E
12/18/01	L=Local	Madison High School Deaf Program	San Diego	CA	50	B,E